

### **Perfectly Packaged – Additional Information for Canadian Customers**

If you still have questions pertaining to our Perfectly Packaged service after reviewing this file, please reach out to us at [pcnacustomerservice@pcna.com](mailto:pcnacustomerservice@pcna.com) or go to [pcna.com](http://pcna.com) to CHAT with a customer service representative.

### **General Perfectly Packaged Information**

- + Perfectly Packaged is available on any Trimark orders originating from Richmond Hill, ON. or Leed's orders originating out of New Kensington, PA.
- + 3 extra days will be added to standard lead time for production of Perfectly Packaged Trimark orders.
- + Please specify paper color choice (blue or gray) when ordering.  
We will default to the gray paper if paper color is not selected at the time the order is placed.
- + We will print your message on a 4" x 7" stock card.
  - Option to send in your own insert is also available. See Third Party Inserts section below.
  - If we are printing, all artwork for insert card & sticker need to be submitted at the time the order is placed.

### **Product Line Extension**

- + Items from Leed's, Bullet and JournalBooks can now be added to any Trimark Perfectly Packaged order.
  - Bullet and JournalBooks items are unable to be Perfectly Packaged on their own at this time.
  - If shipping items from Leed's, Bullet or JournalBooks to Trimark, no additional shipping fees apply.
  - Allow 2 additional days from hardgoods ETA or lead time for Canadian production (whichever is longer) for first 224 kits.
  - Orders shipping out of Trimark that include Leed's Bullet or JournalBooks items will be limited to domestic shipping only.
  - Items that cannot be shipped to Canada include food items from Leed's and hand sanitizers from Bullet.

### **Third Party Inserts**

- + Third party inserts can be sent in to be included in your Perfectly Packaged order.
  - An insertion fee of \$0.31 [G] will be charged per box (regardless of the number of inserts). No fee will be charged to insert other PCNA items.
  - Inserts that will not be allowed include:
    - Items from another supplier that are the same item type as something PCNA sells.
      - i.e. a ceramic mug from another supplier
      - Perishable food items